



KN FreightNet First Steps



Introduction

Kuehne+Nagel's KN FreightNet service provides you with seamless online processes for your **airfreight** business, comprising web solutions for automated instant quotations, immediate booking service and superior shipment visibility.



Obtain your Quotation
Quote



Place your booking
Book



Get full visibility
Track



Key features and capabilities

- Instant export and import quotations based on your KN Products “all-in” rates (including door-to-door shipments)
- Online export and import booking with immediate data transfer to your Kuehne+Nagel office
- User-friendly with
 - Clearly structured menus
 - On-screen help
 - Availability of templates
 - Automatic address book updates
- Upload assistant for your shipping documents
- Keep track of your airfreight transactions with our quotation and booking overview
- Dedicated Contact Center for your immediate assistance



KN Products for airfreight

KN airfreight products are the integral part of your KN FreightNet solution.

KNExpress

Air Speed

KNExpert

Air Premium

KNExtend

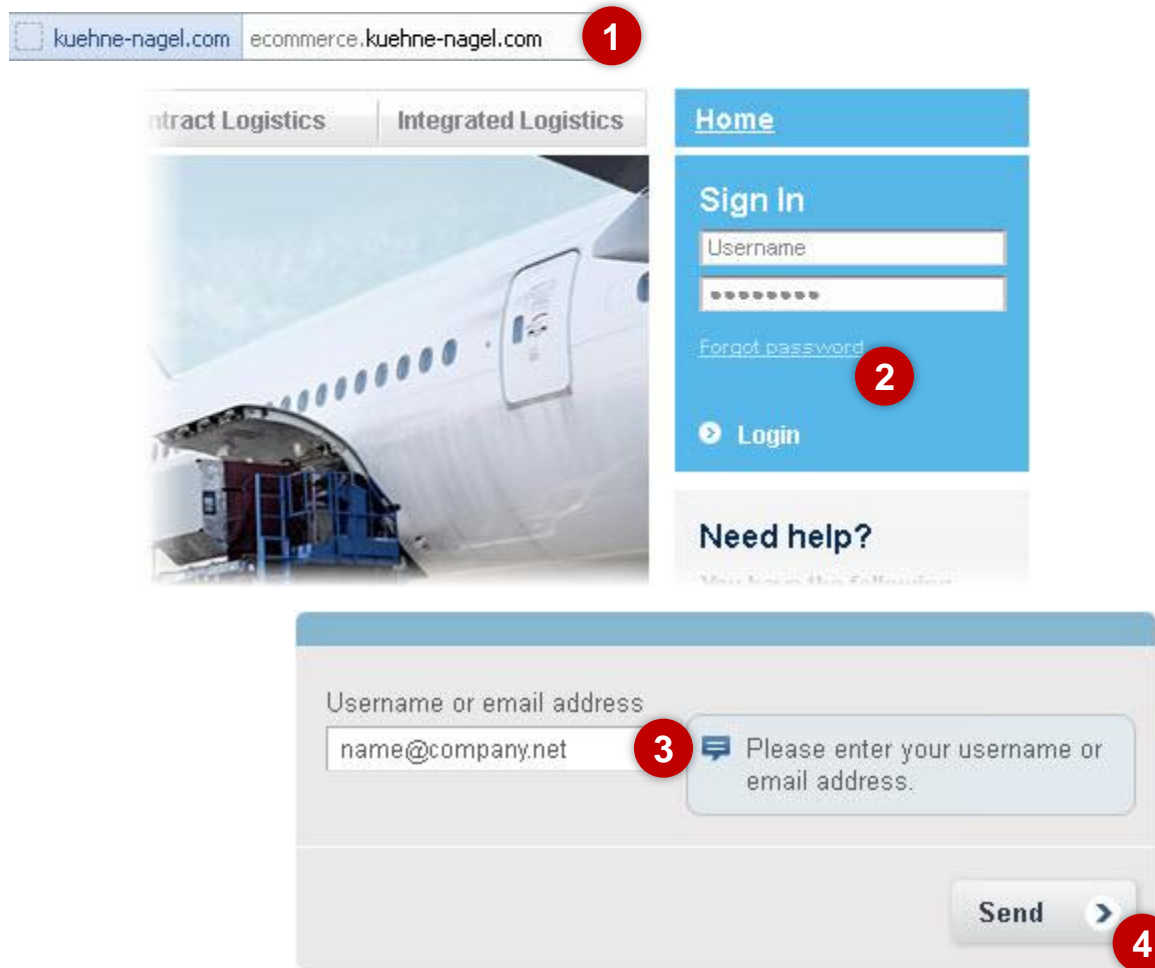
Air Standard

Our innovative and unique products, featuring:

- “Cargo 2000 inside”
- Visibility of planned and actual cargo movements
- Automatically calculated “All in” price
- Immediate availability of pricing (even door-to-door)
- Accurate and standardised invoicing



Retrieving initial password



For initial use of KN FreightNet you will need to obtain a password.

1. Go to ecommerce.kuehne-nagel.com
2. Click *Forgot password*
3. Enter your e-mail address
4. Click *Send*

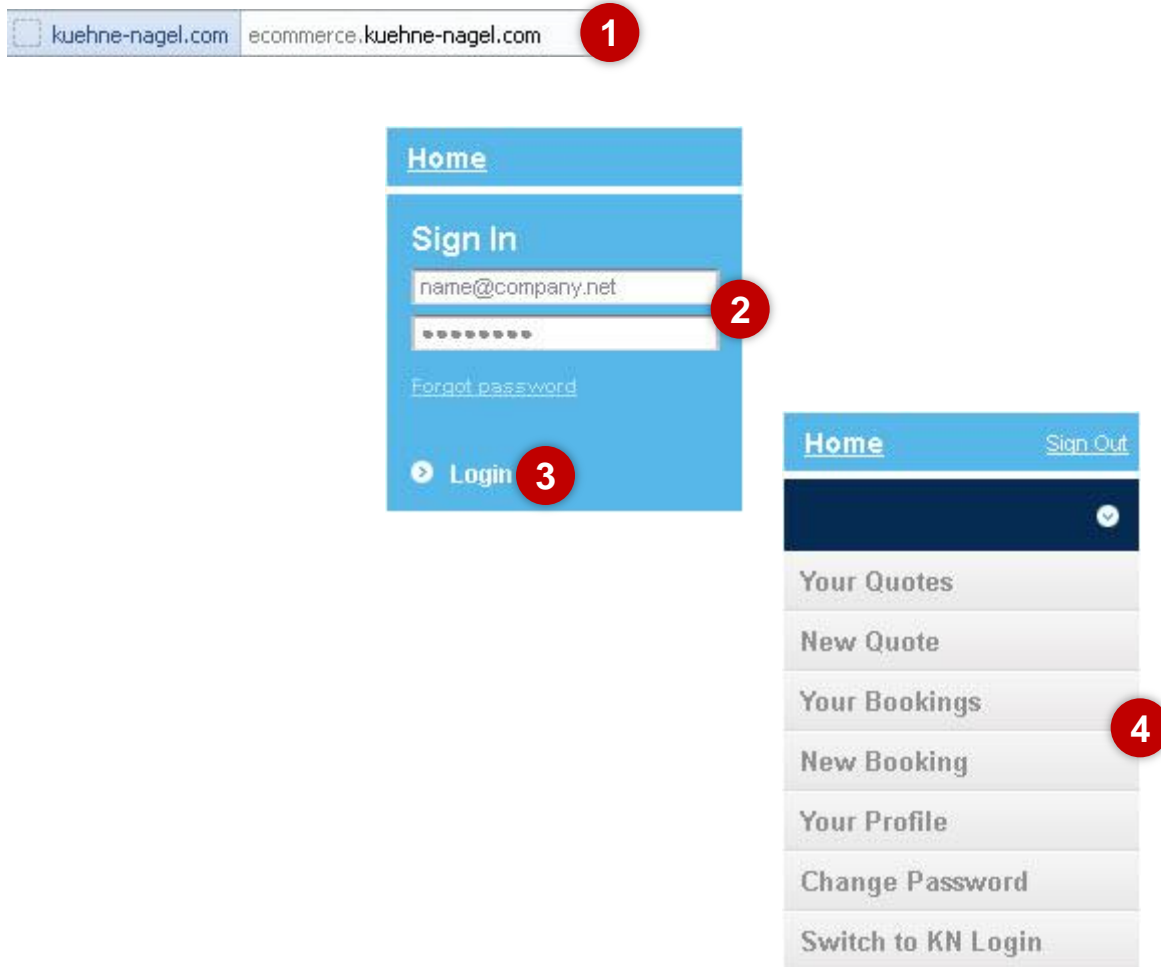
You will receive an e-mail with your username and initial password which can be changed at a later time.

Note: KN FreightNet and KN Login share same user data.

Hint: Use the copy-and-paste function to enter your password.



Logging in

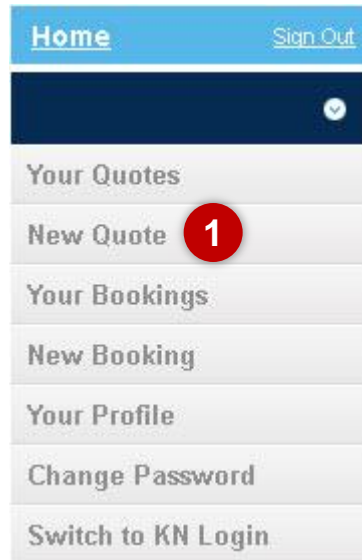


In order to use your personalized account you will need to identify yourself.

1. Go to ecommerce.kuehne-nagel.com
2. Enter your username and password
3. Click *Login*
4. Select an option from the main menu



Get and save a quote



With KN FreightNet you can get your quote within minutes and save it for later reference.

1. Click *New Quote*

Enter shipment details to receive your quotation offer.

2. Click *Save quote & Book later* to store your quotation data for later use.

For easier identification you will receive a unique quotation ID.

Hint: In case you are working with the imperial system remember to change the unit of dimension to "lb/inch" within the Cargo Details section or pre-set in Your Profile menu.



Book a saved quote

Home [Sign Out](#)

▼

Your Quotes **1**

New Quote

Your Bookings

New Booking

Your Profile

Change Password

Switch to KN Login

6 Entries Page << < ... **1** 2 ... > >>

Created ▼	From ▼	To ▼	Product Options	Action
25 Oct 2013 Valid to 7 Nov 2013	Barcelona Pick up included EC47129	Singapore Kuehne + Nagel Station 1 pc., 1.123 cbm, 296.00 kg	KN EXPRESS days KN EXPERT days KN EXTEND days	EUR EUR EUR Book 2 📄 🗑️

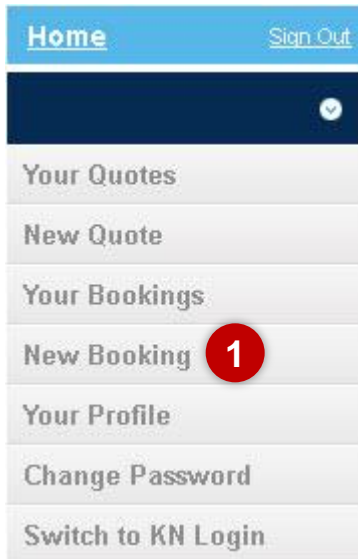
You can book your shipment from a previously saved quote.

1. Click *Your Quotes*
2. Search for desired quote and click *Book*

On the following screens you enter all shipment details. You are also able to review your complete data before confirming the booking.



Book a new shipment



Alternatively you can instantly book a shipment. Pricing can be reviewed before placing the booking.

1. Click *New Booking*

On the following screens you enter all shipment and invoicing details.

2. Select the desired KN Product offer to continue with booking

You are also able to review your complete data before confirming the booking.



Review bookings and upload documents

Home [Sign Out](#)

- Your Quotes
- New Quote
- Your Bookings **1**
- New Booking
- Your Profile
- Change Password
- Switch to KN Login

4 Entries Page << < ... **1** ... > >>

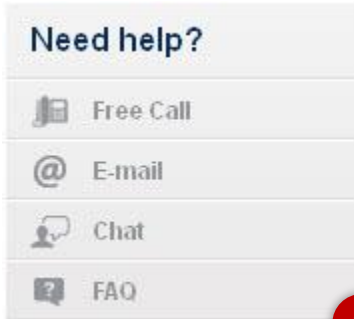
Created	From	To	Booking ID	Status / Action
25 Oct 2013	Barcelona Kuehne + Nagel Station Automotive Spare Parts	Singapore Kuehne + Nagel Station 1 pc, 1.123 cbm, 296.00 kg	453356279 Shipper's Ref.: 61137C	2 Details Track Documents
24 Oct 2013	Barcelona	Hamburg	453174270	

In Your Bookings menu you are able to get a quick overview of all your placed bookings. Additionally you may upload shipping documents.

1. Click *Your Bookings*.
2. Search for desired shipment and click *Documents* to upload your shipment documentation



Need help?



1



For any questions, problems or suggestions do not hesitate to get in contact with us.

1. Click the desired option within the Need help? box

You have following options:

- Review our Frequently Asked Questions (FAQ)
- Send us an Email
- Chat with one of our agents
- Call us free of charge

